

**EXCELLENCE**

**THE EXCELLENCE  
IN PERSONAL INJURY  
& DISABILITY  
MANAGEMENT  
AWARDS 2026**

**Awards Information Document**



# THE EXCELLENCE IN PERSONAL INJURY & DISABILITY MANAGEMENT AWARDS 2026

Since 2008, PIEF has hosted the Excellence in Personal Injury and Disability Management Awards to celebrate and showcase the outstanding achievements of our industry.

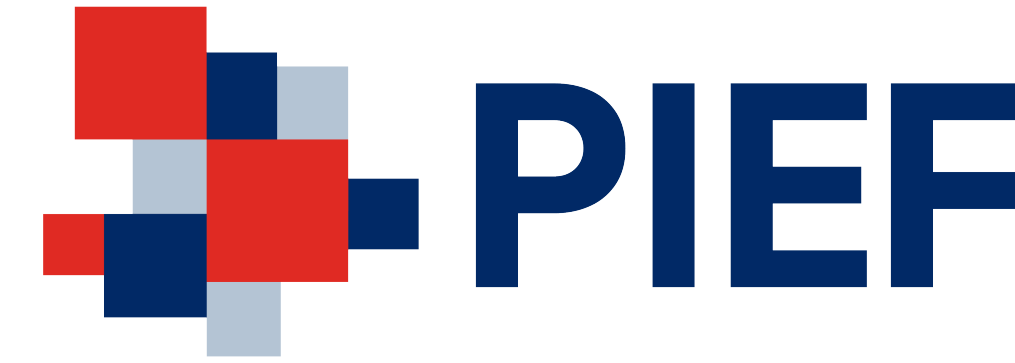
The awards are designed to:

- Provide a benchmark for best practice within the industry.
- Encourage the continual raising of standards, leading to a better experience for those impacted by personal injury/disability.
- Reinforce the value of and inspire confidence in the personal injury and disability management industry.
- Publicly recognise and reward excellence and to promote a platform of celebration for the industry.

The awards are open to all those working in the Australian personal injury and disability management industry. Both individuals and teams are encouraged to apply. Nominees may be from employers, providers, regulators, insurers, claims management organisations, self-insurers, disability organisations or any other organisation engaged in the industry.

## Award Categories

1. Collaboration in Injury & Disability Management
2. Education and Training Program Design
3. Excellence in Customer Service
4. Excellence in Injury & Disability Management (Return to Work/Community)
5. Excellence in Injury & Disability Management (Serious Injury/Significant Disability)
6. Excellence in Mental Health and Psychological Wellbeing
7. Excellence in Injury & Disability Rehabilitation
8. Excellence in Diversity & Inclusion
9. Innovation in Injury & Disability Management
10. Outstanding Leadership
11. Outstanding Contribution by a Team
12. John Walsh Memorial Award for Outstanding Contribution by an Individual



The Personal Injury Education Foundation (PIEF) is committed to fostering, developing and inspiring talent, by providing quality education and training and professional development programs, events, and initiatives for people working in the Personal Injury and Disability Management sectors across Australia.

Established in 2006, PIEF is a not-for-profit, member-based organisation, governed by an independent Board of Directors. Members include regulators, insurers and agents in the workers compensation, motor accident (CTP), and disability and life insurance sectors.

### Our Purpose

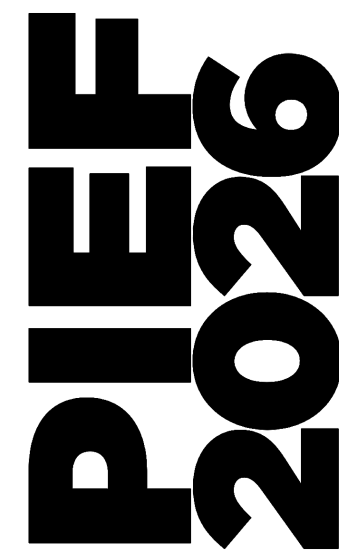
The Foundation's purpose is to strengthen personal injury and disability management industry capability to deliver social and economic value and community outcomes.

### Our Vision

The Foundation's Vision is to be recognised as the leading learning partner and provider of training and professional development programs, in the personal injury and disability management community.

### Our Objectives

- To be known for building and strengthening industry capability and fostering innovation
- To provide education and professional development programs that are industry relevant, and address current and future state industry capability requirements and sustainability
- To have a membership base which is representative of clients they serve across every jurisdiction, scheme type, insurer and agent
- To be known for celebrating excellence and inspiring talent in the industry at an individual, team and organisation level
- To ensure that best practice is acknowledged, promoted and shared across the industry



# THE EXCELLENCE IN PERSONAL INJURY & DISABILITY MANAGEMENT AWARDS 2026

## What the judges are looking for in applications

In each award category the judges will look for examples of nominees who:

- Are consistently demonstrating outstanding performance
- Inspire or lead others to improve outcomes for people with an injury or disability, their employers and other stakeholders
- Provide evidence of measurable results and appropriate indicators

Each award category is adjudicated by a distinguished panel of industry judges.

To have the greatest chance of success, award nominations should address all the criteria specified for the category. Detailed information on each category including the criteria and factors to consider when responding to each criterion is included in this Information Booklet.

As Award nominees come from all sectors of the Personal Injury and Disability Management industry, the judging criteria allows the judges to understand the nominees as professionals across a range of skills and specialties and how they are making a difference in their industry sectors.

## Award Prizes

Awards 1–10: \$3,000 voucher per award & Awards 11–12: \$12,000 voucher per award  
These vouchers can be applied towards a PIEF-approved Professional or Personal Development Program which could include: a Formal or Short Course Program, Special Project, an Australian or International Study Tour, or attendance at a relevant industry conference (including PIEF events and courses).

All finalists will receive a certificate; winners will receive their prize voucher, a trophy and a certificate.

## Tips for nomination submissions

- A clear, well-expressed nomination submission is much easier to read and judge. Ensure your submission is concise and does not exceed the word limit for each criterion
- Read each criterion and supporting factor carefully as this will help you to provide clear examples of how your nomination meets the criteria
- Spend time discussing the criteria and factors with the person/team being nominated for the award to ensure the submission can address all of the selected Award's criteria
- Don't assume our judges know anything about the project/team/person being nominated; outline what the team/person did, why they did it, what the result was and what the wider impact has been
- Support your nomination with evidence of impact such as data, statistics or feedback
- Highlight what has been done differently. The judges are keen to hear about innovative projects and new approaches
- Ask a colleague to proof-read your nomination submission – as they may have some good suggestions to include in the submission and their fresh eyes may spot any errors

## Finalists

Award finalists will be announced at our Live Stream event in September 2026 and will then be contacted to participate in a video to be screened as part of the Awards Gala Dinner. Each finalist will receive a complimentary ticket to attend the Awards Gala Dinner. In the event of a group submission, up to three team members that are directly related to the nomination may access complimentary tickets (five for the Outstanding Team Award).

## Presentation

Winners will be announced at the 2026 Excellence in Personal Injury and Disability Management Awards Gala Dinner on Monday October 26 at Nyaal Banyul – Geelong Convention & Event Centre.

**OPENING DATE**

9am EST on 18 May, 2026

**CLOSING DATE**

5.30pm EST on 15 July, 2026\*

**LODGE AT**

[piefconference.com](http://piefconference.com)

\*Please note, no extensions to closing date will be granted

## AWARD 1

# Collaboration in Injury & Disability Management

This award recognises the outstanding collaboration between individuals or organisations to achieve improved outcomes for people with an injury or disability.

The following details are to be included in the submission:

- Name of the collaboration, lead organisation and each of the parties involved in the collaboration
- Purpose and objectives of the collaboration
- Origin of the collaboration or how the parties came together
- Details of how the collaboration operates in practice, including lines of communication among the parties to the collaboration

This award category requires the nominator to address the following criteria (consider the following factors as a guide and not exclusive when responding to this award):

### **Criterion 1: Demonstrates the impact of the collaboration activities has had on the industry, outcomes and measurability**

- Demonstrates improved and measurable person-centred outcomes
- Demonstrates improved benefits provided to employers, workers, motorists and other stakeholders
- Demonstrates improved public and stakeholder perceptions and understanding of the industry
- Demonstrates measurable efficiencies in operations
- Demonstrates customer service improvements

### **Criterion 2: Demonstrates achievements of the collaboration**

- Transformed or improved the lives of people with an injury or disability
- Contributed to improvements in the processes and procedures of the organisations involved in the collaboration
- Contributed to the advancement of the personal injury/disability management industry
- Demonstrated potential for the collaboration to be sustained in the future including the capacity to be replicated, plans or expansion or adoption in other settings and across the personal injury and disability management industry

### **Criterion 3: Demonstrates successful implementation of collaboration**

- Identified the key targets and milestones
- Managed complex multi-stakeholder involvement
- Managed changes or updates to training and operating procedures
- Achieved measurable and targeted results, timeframes, budgets and other KPIs

# Education and Training Program Design

This award will be presented to a team/individual who have designed, developed and delivered an innovative education or training program that has had significantly improved the capability of employees in the Personal Injury and Disability Management Industry.

Please include the following information in your submission:

- Description of how the training need or capability gap was identified
- Aims and objectives of the program
- Description of learner group
- Program design and delivery methodology
- Length of program
- An evaluation or measure of the impact that led to improved capability

Consider the following factors as a guide and not an exclusive list when responding to this award:

**Criterion 1: Demonstrate how the education program goes above and beyond the standard practice in developing capability**

- Describe the business and other driving factors that led to the development of the program
- Describe the link between the learning outcomes and the business strategy
- Demonstrate the innovative practices and collaboration between other areas that were used to design the program
- Describe key features of the program and demonstrate what made this program stand out and why, including its significance to the Personal Injury and Disability Management industry

**Criterion 2: Demonstrate the innovative strategy/s used to deliver the program**

- Describe the innovative approaches adopted to deliver the program and why they were selected
- Describe the strategies used to engage the learners throughout the program
- Provide a description of the learning resources including personnel used to support the delivery of the program
- Describe any challenges, constraints and limitations and how they were overcome

**Criterion 3: Demonstrate the impact the innovative learning program has had on the learners and business strategy**

- Demonstrate the impact the program has had on participants, include examples of improved capability and performance (provide appropriate data)
- Demonstrate how successfully the program addressed the identified training need
- Demonstrate how the outcomes of the program have been measured (provide data)
- Describe lessons learned and aspects of the program that can be adopted in future programs to further develop capability, improve pathways and opportunities across the Personal Injury and Disability Industry

## AWARD 3

# Excellence in Customer Service

This award is presented to an individual or team that has demonstrated excellence in providing customer service to people with an injury or disability.

This award category requires the nominator to address the following award criteria (consider the following factors as a guide and not an exclusive list when responding to this award):

### **Criterion 1: Exceptional customer service**

- Demonstrates a strong commitment to providing exceptional customer service to the injured/disabled/employers/stakeholders
- Continuously adopts a person-centred approach when interacting with injured/disabled people/ employers/stakeholders
- Keeps customers informed of progress and seeks feedback to ensure their needs are met
- Provide examples of exceptional customer service including customer feedback and testimonials

### **Criterion 2: Outstanding contribution to enhance customer service**

- Works collaboratively with other areas to achieve outstanding customer service
- Applies skills in various situations and outside of expertise
- Manages complex multi-stakeholder situation or expectations
- Contributes to creating a culture which embraces high quality customer service across the organisation
- Provides specialised information and expert advice to assist others to deliver a high level of customer service

### **Criterion 3: Commitment to achieving sustained customer service improvements**

- Initiates improvements to achieve a high level of customer satisfaction
- Demonstrates an ability to initiate a resolution or marked improvement in a relationship with a challenging customer
- Demonstrates an ability to communicate difficult decisions effectively
- Demonstrates commitment to achieving sustained customer service improvements
- Works collaboratively to accommodate changing priorities
- Takes a lead role in improving a process or solving a systemic issue

## AWARD 4

# Excellence in Injury and Disability Management (Return to Work/Community)

This award recognises the outstanding contribution and achievement made by those who manage or assist people with an injury or disability to achieve sustainable return to work or return to community outcomes.

This award category requires the nominator to address the following criteria (consider the following factors as a guide and not an exclusive list when responding to this award):

**Criterion 1: Demonstrates an outstanding contribution and achievement in managing or assisting people with an injury or disability to achieve sustainable return to work or return to community outcomes**

- Delivered significant benefits to a person with an injury or disability
- Enabled the earlier return to work/community of a person with an injury or disability
- Improved relationships with providers, customers or employers to achieve RTW
- Improved the RTW performance of an employer or group of employers

**Criterion 2: Demonstrates creativity in overcoming challenges**

- Enhanced employer or provider capability
- Enhanced engagement that improved RTW or RTC outcomes
- Overcame systemic barriers in offering suitable duties
- Improved RTW or RTC through overcoming psychological or cultural issues

**Criterion 3: Demonstrates commitment to improving return to work /community outcomes**

- Demonstrated commitment to improving RTW/RTC outcomes
- Implemented strategies that improved RTW/RTC outcomes
- Managed complex multi-stakeholder or multi-site situation
- Improved RTW or RTC outcomes following feedback from customers or stakeholders
- Develop/implemented strategies to improve business practices to better RTW or RTC outcomes

## AWARD 5

# Excellence in Injury and Disability Management (Serious Injury / Significant Disability)

This award recognises the outstanding contribution made by those who manage or assist in supporting people who have a significant injury/disability resulting from an injury or other cause.

This award category requires the nominator to address the following criteria (consider the following factors as a guide and not an exclusive list when responding to this award):

**Criterion 1: Demonstrates an outstanding contribution and achievement in managing or assisting people who have a significant disability resulting from injury or other causes**

- Demonstrated achievement of quality client outcomes in the area of wellbeing, quality of life and community integration
- Enabled the return to sustainable work or return to community of people with a significant injury or disability
- Demonstrated ability to identify themes and issues that impact on the management of long-term care and support benefits
- Excelled in the management of serious injuries and/or services provided to the seriously injured or disabled, their employer or other stakeholders

**Criterion 2: Demonstrates leadership ability in managing and supporting people who have a significant disability resulting from injury or other causes**

- Examples of sharing learnings and experience across schemes
- Demonstrated ability to act as a mentor or guide for others
- Influenced, negotiated and liaised with others to achieve outcomes
- Demonstrated ability to educate and influence medical, allied health professionals and other stakeholders involved in the scheme in relation to entitlements of a person with a serious injury or disability

**Criterion 3: Demonstrates commitment to improving outcomes for the seriously injured or significantly disabled**

- Demonstrated professionalism and commitment to achieving mutually agreeable stakeholder goals for a person with a serious injury or significant disability in relation to function, social and family interaction (please provide examples of client and stakeholder feedback and testimonials)
- Developed innovative service models and responses to achieve quality client and scheme outcomes
- Demonstrated ability to use initiative to ensure organisational, scheme and industry goals are met
- Demonstrated ability to use industry or organisational knowledge to effect change

# Excellence in Mental Health and Psychological Wellbeing

This award acknowledges those individuals or teams who have developed and implemented initiatives to support and build psychologically safe and healthy workplaces which have led to a positive impact on people's mental health and wellbeing.

Nominations will be assessed against the criteria listed below. Factors that will be used to assess the submission have also been listed as a reference but are not exclusive.

As nominator for this award you are required to include the following in your submission (consider the following factors as a guide and not an exclusive list when responding to the criterion):

- Research that led to the initiative
- An overview of the initiative
- Timeframe for the implementation of the initiative
- Organisations involved in the initiative
- Outcomes to date
- Feedback from stakeholders and participants

## **Criterion 1: Demonstrated commitment to building psychologically safe and healthy workplace**

- Demonstrates a sound knowledge of the range of hazards or factors in the workplace that can adversely affect mental health and wellbeing
- Demonstrates how to raise awareness of mental health risks and an awareness of how they manifest themselves in the workplace
- Demonstrates a sound knowledge of initiatives that can be implemented to manage and control psychological hazards
- Demonstrates a sound knowledge of initiatives that promote psychologically safe and healthy workplaces

## **Criterion 2: Promotion of mental health and wellbeing in the workplace**

- Demonstrated the initiative raised awareness of the range of hazards or factors that can adversely impact on mental health and wellbeing in the workplace
- Demonstrated the initiative provided guidance and support to implement strategies to build a workplace environment that has a positive impact on people's mental health and wellbeing
- Demonstrated the initiative provided strategies for managing work-related psychosocial risk and prevention of work-related mental health conditions
- Demonstrated benefits to employers, workers and other stakeholders in participating in the initiative

## **Criterion 3: Ongoing contribution to mental health and wellbeing in the workplace**

- Demonstrates ongoing contribution to activities that continue to address mental health and wellbeing in the workplace
- Demonstrates ongoing research in mental health and wellbeing initiatives to support organisation to promote and provide psychologically safe and healthy workplaces
- Demonstrates how feedback from evaluations has been used to inform future initiatives
- Demonstrates potential for the initiative to be sustained in the future including the capacity to be replicated, plans or expansion or adoption in other settings and across the personal injury and disability management industry

## AWARD 7

# Excellence in Injury & Disability Rehabilitation

This award recognises the outstanding contribution and achievement made by rehabilitation teams or individuals to assist people with an injury or disability to achieve sustainable return to work or return to community outcomes. This includes both physical and psychological injuries.

This award category requires the nominator to address the following criteria (consider the following factors as a guide and not an exclusive list when responding to this award):

**Criterion 1: Demonstrates an outstanding contribution and achievement in managing or assisting people with an injury or disability to achieve sustainable return to work or return to community outcomes**

- Demonstrated achievement of quality client outcomes in the area of wellbeing, quality of life, return to work and/or community integration
- Enabled the earlier return to work/community of a person with an injury or disability
- Demonstrated professionalism and commitment to achieving mutually agreeable goals with the injured person, their medical practitioner, the insurer and other relevant stakeholders
- Empowering clients to achieve their full potential post in their recovery journey

**Criterion 2: Demonstrates innovation in rehabilitation service delivery for people with an injury or disability to achieve sustainable return to work or return to community outcomes**

- How the innovation has improved return to work or service provision
- Development and/or introduction of a new concept, initiative or approach
- Implementation of new technology
- Development and/or implementation of a new policy, procedure or service

**Criterion 3: Demonstrates leadership in managing people to achieve sustained high quality service provision**

- Demonstrated ability to educate and influence consultant outcomes and provider performance
- Demonstrated ability to act as a mentor or guide for others in their organisation and/or industry
- Demonstrates a strong commitment to the industry
- Demonstrated ability to use industry or organisational knowledge to effect change

# Excellence in Diversity & Inclusion

This award recognises outstanding achievement/contribution of an individual or organisation that has implemented a diversity and inclusion program/initiative, or applied principles, that has resulted in demonstrable improvement in service delivery and client outcomes.

Diversity includes: people from culturally and linguistically diverse backgrounds, people of different genders, ages, sexual orientations, social backgrounds, and people with disability.

Inclusion is about a safe and respectful environment that values diversity, provides equal access for everyone, and creates a sense of belonging.

The value of embracing diversity and inclusion includes better policy formulation, greater innovation, service delivery and more informed decision-making. Individuals with lived experience are encouraged to apply for this award.

This award category requires the nominator to address the following criteria (consider the following factors as a guide and not an exclusive list when responding to this award):

## **Criterion 1: Leadership in promoting and demonstrating inclusive and supportive behaviours**

- Demonstrated ability to use industry or organisational knowledge of diversity and inclusion to effect change
- How you have identified themes/issues of diversity and inclusion that impact on the management of long-term care and support benefits for individuals or groups and implement alternative processes/ language or education to influence better client outcomes
- Examples of your ability to apply knowledge of best practice regarding diversity and inclusion to educate and influence medical, allied health professionals and other stakeholders involved in the scheme in relation to entitlements of a person with a serious injury or disability
- Your role as a mentor or guide for others regarding diversity and inclusion
- Examples of application of knowledge of best practice regarding diversity and inclusion to influence, negotiate and liaise with others to achieve better client outcomes

## **Criterion 2: Application of best practice diversity and inclusion practices to deliver an outstanding client experience**

- Demonstration of a deep knowledge of diversity and inclusion to provide outstanding management of serious injuries and/or services provided to the seriously injured or disabled, their employer or other stakeholders
- Demonstration of a deep knowledge of diversity and inclusion to enable the return to sustainable work or return to community of people with a significant injury or disability
- Demonstration of a deep knowledge of diversity and inclusion to achieve high quality client outcomes in the area of wellbeing, quality of life and community integration
- Demonstration of application of principles of diversity and inclusion best practice when showcasing initiative to ensure organisational, scheme and industry goals are met

## **Criterion 3: Applied principles of diversity and inclusion to develop innovative service model(s) and response(s) to achieve quality scheme and/or client outcome**

- Demonstrated inclusivity principles in achieving mutually agreeable stakeholder goals for a person with a serious injury or significant disability in relation to work, social and family interaction.
- Demonstration of the development and/or introduction of a new concept, initiative, policy, procedure, service or approach that promotes or supports best practice in diversity and inclusion
- Demonstration of implementation of new technology to promote or support best practice in diversity and inclusion

# Innovation in Injury and Disability Management

This award acknowledges an individual or team that has developed or implemented an innovative solution that has enabled their organisation to provide new or improved services for people with an injury or disability, their employer or other appropriate stakeholders.

One of the following innovative options needs to be addressed when preparing and writing the submission:

- Improvements to systems or processes
- Introduction of a new concept or initiative
- Implementation of new technology
- Development or implementation of a new policy, procedure or service

This award category requires the nominator to address the following criteria (consider the following factors as a guide and not exclusive when responding to this award):

**Criterion 1: Demonstrates the impact the innovation has had on the industry, staff, stakeholders, including outcomes and measurability**

- Demonstrates improved and measured person-centred outcomes
- Demonstrates benefits provided to employers, workers, motorists and other stakeholders
- Demonstrates shift from current to new practices
- Demonstrates the impact of the innovation or process involved
- Demonstrates added value to the services provided to the injured / disabled person

**Criterion 2: Demonstrates uniqueness of the innovation**

- Describe the catalyst that led to the innovation being developed or introduced
- Process through which the innovation was selected, researched or developed
- Demonstrate the complexity of the innovation
- Demonstrate how the innovation is unique or original in its application

**Criterion 3: Demonstrates successful implementation and outcomes of the innovation**

- Identified the key targets and milestones
- Managed complex multi-stakeholder involvement
- Identified and managed barriers to implementing the innovation
- Managed changes or updates to training and operating procedures
- Achieved measurable and targeted results, timeframes, budgets and other KPIs
- Describe how might the innovation inspire future innovation and innovators
- Describe how easy the innovation is to replicate across the industry

## AWARD 10

# Outstanding Leadership

This award showcases the outstanding contribution Leaders (emerging and experienced), regulators or corporate areas play in supporting teams/agents or the wider industry to deliver better outcomes and return to health and community. This award recognises the important contribution those people leaders (or leadership teams) play across our schemes be it: regulation, support services, claims management, data analytics, policy development, service delivery or customer experience.

This award category requires the nominator to address the following criteria (consider the following factors as a guide and not exclusive when responding to this award):

### **Criterion 1: Demonstrates exemplary leadership**

- Demonstrates leadership, motivational and influencing skills, drive and an ability to achieve results that have had a major impact
- Demonstrates effective decision making
- Demonstrates the ability to effectively communicate across all levels of the organisation and industry
- Acts with integrity and honesty with a reputation for integrity and ethical behaviour
- Demonstrates strong analytical and problem-solving skills

### **Criterion 2: Demonstrates strong influencing capabilities**

- Demonstrates a willingness to lead, collaborate and share knowledge for the benefit of the team, organisation and industry
- Inspires and motivates others
- Demonstrates ability to influence, negotiate and liaise with stakeholders to achieve outcomes
- Contributes to team, group or industry development
- Develops meaningful relationships with others

### **Criterion 3: Demonstrates a strong commitment to the industry**

- Demonstrates a clear dedication, commitment and support to the industry through their contribution
- Demonstrates a proven commitment to raising both community and industry awareness of the Personal Injury and Disability Insurance industry
- Takes a lead role in continuous improvement and innovation initiatives
- Provide examples of employer, employee, customer and stakeholder feedback and or testimonials

# Outstanding Contribution by a Team

This award recognises outstanding Team performance which has resulted in significant and sustained improved outcomes that embody Best Practice innovation and/or outcomes within the injury and disability management industry. All nominations for this award require a statement from the nominees' employer (if applicable) that the nominee will be fully supported to undertake a PIEF approved study tour, industry project or initiative and will have the ability to present their findings to industry forums.

Nominations will be assessed against the criteria listed below however, these factors should be regarded as a guide only and not an exclusive list:

## **Criterion 1: Demonstrates strong leadership and influence across the industry**

- Demonstrates leadership, motivational and influencing skills, drive and ability to achieve results that have a major impact
- Demonstrates involvement and leadership in cross functional groups or teams
- Demonstrates ability to influence, negotiate and liaise with stakeholders to achieve outcomes
- Demonstrates a strong interest in furthering the professionalism of the industry
- Inspires and motivates others to achieve outcomes

## **Criterion 2: Demonstrates ongoing contribution to the personal injury and disability management industry**

- Mentors, advises and educates industry groups, employers/employer groups allied health practitioners/other relevant sectors
- Demonstrates sustainable impact on operational performance
- Demonstrates sustainable impact on financial performance
- Provide evidence of their impact on the reputation of the industry

## **Criterion 3: Demonstrates a strong commitment to the industry**

- Demonstrates commitment to the purpose and values of the organisation and the broader industry
- Demonstrates a willingness to share expert knowledge for the benefit of the industry
- Provide examples of the degree of recognition, respect, admiration and trust from others in the industry
- Takes a lead role in continuous improvement and innovation initiatives
- Provide examples of customer and stakeholder feedback and or testimonials

## **Criterion 4: Demonstrates an ability to manage challenges and overcome barriers**

- Demonstrates ability to manage budget and time frame constraints
- Achieved targets and KPIs
- Demonstrates ability to manage operational, reputational and financial risks
- Managed other encountered barriers, difficulties and challenges

## **Criterion 5: Demonstrates a strong commitment to professional development**

- Sought and undertaken professional development opportunities
- Championed educational and development opportunities
- Applied learnings from professional development opportunities to improve industry outcomes

**AWARD 12**

# John Walsh Memorial Award for Outstanding Contribution by an Individual

This award honours the significant and long term impact by an individual in realising meaningful and sustained improved outcomes in injury and disability management, through either industry impact, person-centred case management, innovation or operational expertise. All nominations for this award require a statement from the nominees' employer (if applicable) that the nominee will be fully supported to undertake a PIEF approved study tour, industry project or initiative and will have the ability to present their finding to industry forums.

Nominations will be assessed against the criteria listed below however, these factors should be regarded as a guide only and not an exclusive list:

**Criterion 1: Demonstrates strong leadership and influence across the industry**

- Demonstrates leadership, motivational and influencing skills, drive and ability to achieve results that have a major impact
- Demonstrates involvement and leadership in cross functional groups or teams
- Demonstrates ability to influence, negotiate and liaise with stakeholders to achieve outcomes
- Demonstrates a strong interest in furthering the professionalism of the industry
- Inspires and motivates others to achieve outcomes

**Criterion 2: Demonstrates ongoing contribution to the personal injury and disability management industry**

- Mentors, advises and educates industry groups, employers/employer groups, allied health practitioners/other relevant sectors
- Demonstrates sustainable impact on operational performance
- Demonstrates sustainable impact on financial performance
- Provide evidence of their impact on the reputation of the industry

**Criterion 3: Demonstrates a strong commitment to the industry**

- Demonstrates commitment to the purpose and values of the organisation and the broader industry
- Demonstrates a willingness to share expert knowledge for the benefit of the industry
- Provide examples of the degree of recognition, respect, admiration and trust from others in the industry
- Takes a lead role in continuous improvement and innovation initiatives
- Provide examples of customer and stakeholder feedback and or testimonials

**Criterion 4: Demonstrates an ability to manage challenges and overcome barriers**

- Demonstrates ability to manage budget and time frame constraints
- Achieved targets and KPIs
- Demonstrates ability to manage operational, reputational and financial risks
- Managed other encountered barriers, difficulties and challenges

**Criterion 5: Demonstrates a strong commitment to professional development**

- Sought and undertaken professional development opportunities
- Championed educational and development opportunities
- Applied learnings from professional development opportunities to improve industry outcomes

# Nomination Form

**EXAMPLE ONLY – PLEASE COMPLETE ONLINE**

**Nominee**

Title	First name	Surname	Pronouns
Organisation		Position	
Years at organisation			
If this a joint nomination with another organisation, please provide details			
Address Street			
Suburb	State	Postcode	
Mobile	Email		
<input type="checkbox"/> The nominee agrees to accept nomination in this category			
<input type="checkbox"/> I have read, understood and accept the Terms & Conditions			

**Nominator** If you have self-nominated you don't need to complete the rest of this section

Title	First name	Surname	Pronouns
Organisation		Position	
Years at organisation			
Address Street			
Suburb	State	Postcode	
Mobile	Email		

**Finalist information**  
 In the event that this nomination becomes a finalist, please provide us details on how the finalist information should be listed (see examples [here](#))

Finalist Name(s):

Finalist Organisation(s):

**Main Contact for this Nomination**

Title	First name	Surname	Pronouns
Organisation		Position	
Mobile	Email		

**Nomination Details**  
 Please refer to earlier in this information booklet for the criteria for each award. There are 3 criteria to respond to for most awards. The Outstanding Contribution Awards have 5 criteria. The word limit for each criterion is **250 words**.

- Award Nomination**
- Collaboration in Injury & Disability Management
  - Education and Training Program Design
  - Excellence in Customer Service
  - Excellence in Injury & Disability Management (Return to Work/Community)
  - Excellence in Injury & Disability Management (Serious Injury/Significant Disability)
  - Excellence in Mental Health and Psychological Wellbeing
  - Excellence in Injury & Disability Rehabilitation
  - Excellence in Diversity & Inclusion
  - Innovation in Injury & Disability Management
  - Outstanding Leadership
  - Outstanding Contribution by a Team
  - John Walsh Memorial Award for Outstanding Contribution by an Individual

Criterion 1

Criterion 2

Criterion 3

Criterion 4

Criterion 5

**Supporting Documents**  
 Please upload your supporting PDF file. Supporting documents must be in written format and a maximum of 3 pages will be accepted for each nomination. Please refer to the terms and conditions for more details on supporting documents.

You are required to upload a headshot/group shot with each nomination.

You are also welcome to submit a 90 second video as supporting evidence for your submission.

**CLOSING DATE** 5.30pm EST on 15 July, 2026\*

\*Please note, no extensions to closing date will be granted

**LODGE AT** [piefconference.com](http://piefconference.com)

For further information or questions regarding the Award nomination process contact imagineX via [pief@piefconference.com](mailto:pief@piefconference.com) or phone 1300 794 210



# THE EXCELLENCE IN PERSONAL INJURY & DISABILITY MANAGEMENT AWARDS 2026

## Terms & Conditions

### Eligibility

- The awards are open to all working in the Australian personal injury and disability management industry.
- Award nominations must be submitted online via [piefconference.com/awards](http://piefconference.com/awards) and are subject to these Terms and Conditions.
- Award nominations are subject to strict word limits (supporting evidence is accepted outside these limits). All material and supporting evidence provided for assessment should be in written format. Nominees may also submit a 90 second video as supporting evidence for their submission. Nominees should provide evidence to support their nominations. Evidence can include statements, letters or transcripts of communications from other parties (with their agreement). A maximum of 3 pages of supporting evidence will be accepted for each nomination (in PDF format).
- It is recommended that supporting evidence be provided where possible and where data is referenced, normally accepted standard measurements should be used. As each criterion will be individually and separately assessed, any criterion not addressed will reduce the likelihood of the nomination being selected as a finalist. Nominees must be primarily and substantially responsible for the contribution that is the subject of the nomination.

### Judging

- Nominations will be judged solely on the nomination or application and accompanying material. Where a nominee wishes to submit additional material after the closing date, its acceptance is subject to the discretion of the Judging Panel.
- The decisions of the Judging Panel are final and not subject to appeal. There will be no correspondence entered into after the judges' award decisions. Assessment scores will not be released. The Judging Panel may select up to four finalists in each category.
- In addition, if no entry is received in any category, or if the Judging Panel considers that no entry provides sufficient evidence of outstanding performance, no award will be given in that category.
- The information contained in the awards application will not be used for any purpose without the express written permission of the nominee(s).

### General

- Personal information collected in the nomination forms may be used and disclosed for the purpose of processing and administering the nominations and awards process. It may also be used to publish the nominee's and nominator's details to industry groups, sponsors and the general public for networking opportunities and promotional purposes.
- Please note that if you do not provide any or all of this information, your application may not be accepted or processed.
- Events in relation to the Awards, including the Awards ceremony may be filmed, audio recorded and/or photographed for public promotional purposes.
- Any material supplied with an Award nomination that is subject to privacy laws or copyright, or is commercially sensitive, must be clearly labelled as such. The Judging Panel may involve subject matter experts from the industry to assist in assessing nominations and applications.
- Award recipients are responsible for all costs associated with their travel and accommodation to attend the Awards event.

### Prizes

- Funds may be used for study tours, professional and personal development programs, courses, projects, or attendance at relevant industry conferences.
- All prize funds supporting development activities are subject to prior approval by PIEF.
- Prize funds are not transferable, unless prior approval is provided by PIEF.
- All prize funds must be claimed and utilised within 12 months of the award being granted.
- Prize funds are not redeemable for cash and must be used strictly for approved purposes.

For further information or questions regarding the Awards, please contact imagineX via [pief@piefconference.com](mailto:pief@piefconference.com) or phone 1300 794 210.